Commonwealth Home Support Programme
Today’s Presentation

Module 1
• Introduction to the CHSP – what are we trying to achieve?
• Recap of the development process
• Entry and assessment through My Aged Care
• Consultation opportunities - Manual, Fees and Restorative Care Approaches

Module 2
• Operational detail of the programme
• Implementation timelines
• Next steps
Introduction to the CHSP

Highlights of the CHSP

• 2015-16 will represent $1.7 billion funding per annum
• Continued support to over 550,000 older Australians
• Will address fragmentation of current aged care system which is:
  • complex for providers to operate
  • difficult for consumers to navigate
What it all means

What it means for clients

• Continuity of care and support
• Streamlined entry-level support services
• Entry and assessment through My Aged Care
• Support with a restorative approach (incorporating wellness and reablement)
• Equity and sustainability through a national fees policy

What it means for providers

• Lots of stability including continued funding for majority of providers and continuity of care for existing clients
• Reduced red tape for providers by streamlining funding arrangements

CHSP does not currently apply to HACC services in Western Australia and Victoria
# Development Process

## Key Inputs

<table>
<thead>
<tr>
<th>Expert advice from NACA</th>
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<tbody>
<tr>
<td>Commonwealth HACC</td>
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<tr>
<td>Service group reviews</td>
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<td>Review of respite</td>
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<tr>
<td>arrangements</td>
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<tr>
<td>Sector feedback on the</td>
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<tr>
<td>Discussion Paper</td>
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## Key Outcomes

<table>
<thead>
<tr>
<th>Programme position</th>
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<tbody>
<tr>
<td>Programme philosophies</td>
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<tr>
<td>Programme framework</td>
</tr>
<tr>
<td>Access to the CHSP and interactions with other programmes</td>
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Post Discussion Paper

Key design changes since the Discussion Paper:

• Introducing a transition period to support transition to the CHSP

• Describing CHSP services as ‘entry level’ rather than ‘basic’

• Support for grandfathering arrangements for existing clients

• Programme Framework based on target groups not outcomes
Positioning of CHSP

<table>
<thead>
<tr>
<th>Home Care Package (3&amp;4)</th>
<th>Flexible Care</th>
<th>Residential care</th>
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<tbody>
<tr>
<td>High intensity care at home</td>
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<table>
<thead>
<tr>
<th>Home Care Package (1&amp;2)</th>
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<tbody>
<tr>
<td>Low intensity care at home for clients with more complex needs requiring ongoing care coordination and/or case management</td>
</tr>
</tbody>
</table>

**Commonwealth Home Support Programme**

- **Low intensity** entry-level support at home

- **Short-term restorative care**
- **Ongoing services for clients and/or carers**

**My Aged Care**

- Identifiable entry point, providing consistent information, standardised assessment procedures and linking service capability
Programme Philosophies

Restorative Care Approaches (including wellness and reablement)

- Three different yet complementary methods of intervention
- The CHSP Good Practice Guide will help providers understand and implement concepts

Consumer direction

- Works in partnership with a wellness approach
- Empowers individuals to take charge of decision making about their care and services
- Does not provide individual budgets
Structure of the CHSP

The CHSP is structured around four main sub-programmes based on target groups:

- Community and Home Support
- Care Relationships and Carer Support
- Assistance with Care and Housing
- Service System Development
## Sub - Programmes

### Community and Home Support

<table>
<thead>
<tr>
<th><strong>Objective</strong></th>
<th>To provide entry-level support services to assist older people to live independently at home and in the community</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Target Group</strong></td>
<td>Frail, older people aged 65 years and over (or 50 years and over for Aboriginal and Torres Strait Islander peoples) who need assistance with daily living to remain living independently at home and in the community</td>
</tr>
</tbody>
</table>
| **Service types funded** | Meals  
Other Food Services  
Transport  
Domestic Assistance  
Personal Care  
Home Maintenance  
Home Modifications  
Social Support-Individual  
Social Support-Group (formerly Centre-Based Day Care).  
Nursing  
Allied Health and Therapy Services  
Goods, Equipment and Assistive Technology |
# Sub - Programmes

<table>
<thead>
<tr>
<th>Care Relationships and Carer Support</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Objective</strong></td>
</tr>
<tr>
<td><strong>Target Group</strong></td>
</tr>
</tbody>
</table>
| **Service types funded**             | Flexible Respite:  
  - In-home day respite  
  - In-home overnight respite  
  - Community access – individual  
  - Host family day respite  
  - Host family overnight respite  
  - Mobile respite  
  - Other planned respite  

| Centre-based respite:  
  - Centre based day respite  
  - Residential day respite  
  - Community access-group respite  
  - Cottage respite (Overnight community) |
Sub - Programmes

<table>
<thead>
<tr>
<th>Assistance with Care and Housing</th>
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</thead>
<tbody>
<tr>
<td><strong>Objective</strong></td>
</tr>
<tr>
<td><strong>Target Group</strong></td>
</tr>
<tr>
<td><strong>Service types funded</strong></td>
</tr>
</tbody>
</table>
### Service System Development

<table>
<thead>
<tr>
<th><strong>Objective</strong></th>
<th>To support the development of the community aged care service system in a way that meets the aims of the programme and broader aged care system</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Target Group</strong></td>
<td>Grant recipients funded under the Commonwealth Home Support Programme and their client base</td>
</tr>
<tr>
<td><strong>Service types funded</strong></td>
<td>Sector Support and Development activities in identified target areas</td>
</tr>
</tbody>
</table>
Special Needs Groups

• CHSP special needs groups align with the *Aged Care Act 1997*

• Care and support of people with dementia is core business for all providers
Entry and Assessment

New capabilities of My Aged Care

• Entry and assessment for new clients to the CHSP through My Aged Care

• Reassessment of existing clients through My Aged Care only if significant change in care needs

• Service level assessment will remain the provider’s responsibility
### Consultation Opportunities

|                  | • Providers are encouraged to work with peak bodies for a consolidated response  
|                  | • Closes **mid-April 2015**. |
| Good Practice Guide | • Closes **mid-April 2015**. |
Programme Manual

The CHSP Programme Manual forms part of your Grant Agreement. It outlines the operational and administrative requirements of the CHSP and is structured in two parts.

**Part A**
Outlines the delivery of the CHSP services including operational requirements

**Part B**
Outlines obligations for the administration of the CHSP, including funding and reporting arrangements
CHSP Fees Policy

The CHSP fees policy will aim to:

• provide a fairer, nationally consistent framework for the collection of fees
• ensure clients make a contribution to the cost of their care based on their capacity to pay
• have appropriate safeguards for those least able to contribute to the cost of their care
• address the financial disincentives for clients to move to a different programme better suited to meet their care needs
Good Practice Guide

- The CHSP Good Practice Guide will help providers understand and implement wellness, reablement and restorative care concepts.
- Feedback closes mid-April 2015.
Questions
Operational details of the CHSP

Most operational changes are line with DSS’s new way of working for grants including:

- Quality
- Reporting
- Funding/Flexibility
Operational details of the CHSP contd.

<table>
<thead>
<tr>
<th>Quality Arrangements</th>
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<tbody>
<tr>
<td>Providers must comply with the:</td>
</tr>
<tr>
<td>• Home Care Standards</td>
</tr>
<tr>
<td>• Guidelines for the Aged Care Complaints Scheme</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Reporting Arrangements</th>
</tr>
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<tbody>
<tr>
<td>Financial Reporting for acquittal of funds submitted annually</td>
</tr>
<tr>
<td>Performance Reporting every 6 monthly</td>
</tr>
<tr>
<td>Quality Reporting by Australian Aged Care Quality Agency</td>
</tr>
</tbody>
</table>
## Operational details of the CHSP contd.

### Funding Flexibility

- Providers must deliver no less than 80% of the outputs for each funded service type listed in the Program Schedule.
- Providers can use remaining 20% to support the delivery of other needed services within the same Sub-Programme.
- Providers must seek the Department’s approval to use more than 20% flexibility.

### Interfaces with other Programmes

- Home Care Packages
- Residential Care
- NDIS
# Reduction in Red Tape

<table>
<thead>
<tr>
<th>Programme Framework</th>
<th>Four programmes consolidated all into one programme</th>
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<tbody>
<tr>
<td>Grant Agreement</td>
<td>Departments Standard Comprehensive Grant Agreement including Supplementary Conditions</td>
</tr>
<tr>
<td></td>
<td>One Schedule</td>
</tr>
<tr>
<td>Specific Requirements</td>
<td>Grant recipients must keep a register of their sub-contractors to be provided to Department only upon request</td>
</tr>
<tr>
<td>Payments</td>
<td>Quarterly (every 3 months).</td>
</tr>
<tr>
<td>Financial Reporting</td>
<td>An annual report on fees will be required (not part of financial acquittal process).</td>
</tr>
<tr>
<td>Performance Reporting</td>
<td>6 monthly reporting</td>
</tr>
<tr>
<td>Quality Reporting</td>
<td>Grant recipients delivering care services operate in line with Home Care Standards however only direct care services will be subject to Quality reporting</td>
</tr>
</tbody>
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Transition period

Commonwealth Home Support Transition Period commences from 1 July 2015:

- Majority of existing agreements will be extended to 31 October 2015
- Existing guidelines and manuals for the Commonwealth HACC Program, NRCP, ACHA and DTC will continue to be used during this transition
- Providers will receive more information shortly

What do providers need to do?

- Continue to deliver services in line their existing agreements
- Talk to their grant manager if they have any questions
CHSP Grant Agreements

Establishment of new CHSP Grant Agreements

• We will work with you to establish agreements to commence from 1 November 2015 – 30 June 2017

• From 1 November, you will must comply with:
  ✓ Grant Agreement & terms and conditions
  ✓ CHSP Programme Manual & Guidelines

What do providers need to do?
• Follow advice received in coming months
# Where to from here?

## What’s happening now?
- Consultation on draft Programme Manual, Fees Consultation Paper and Good Practice Guide

## Stage 1 - What’s happening from 1 July 2015?
- Commonwealth Home Support Transition Transition Period
- Commencement of the My Aged Care Regional Assessment Service
- Establishment of new CHSP Grant Agreements

## Stage 2 - What’s happening from 1 November 2015?
- Commencement of new CHSP Grant Agreements
More Information

Available at www.dss.gov.au/chsp