

Providers with younger people receiving a home care package

This information sheet is for home care package providers delivering home care to younger people who may be eligible for the National Disability Insurance Scheme (NDIS).

About the NDIS

The NDIS is a new way of providing support for people with disability, their families and carers in Australia. The NDIS will provide all Australians under the age of 65 with a permanent and significant disability with the reasonable and necessary supports they need to live an ordinary life. This may include personal care and support, access to the community, therapy services and essential equipment.

The National Disability Insurance Agency (the Agency) has been established to implement the NDIS which has been launched in a number of sites (see the NDIS website at ndis.gov.au for more detail).

The Agency will build relationships with mainstream service providers and the local community. This will improve their understanding about how they can help people with disability.

When will the NDIS be available in my region?

Roll out of the NDIS in all States and Territories (except [Western Australia](#)) started from 1 July 2016.

The current rollout schedule is available on the NDIS website at www.ndis.gov.au/about-us/our-sites

The Department of Health will keep the sector up to date on the roll out schedule through the Announcements webpage at www.agedcare.health.gov.au/ageing-and-aged-care-news-and-updates-advice-to-the-aged-care-industry/announcements.

How will the NDIS support people being cared for in the aged care sector?

The roll out of the NDIS in a region may result in changes for you. Once the NDIS has determined the younger person's eligibility, participants and their families will discuss their goals with an NDIS representative as part of their planning conversation.

The NDIS aims to support participants to live in community-based settings or other age-appropriate settings where possible (see the [NDIS website](#) for more detail).

People under 65 years of age may be eligible to receive assistance from the NDIS including:

- supports to access social, civic and community activities and sustain informal support networks with family, friends and carers
- therapy including allied health supports (e.g. occupational therapy, speech pathology and physiotherapy) which have been shown to improve independence, social and economic participation in the community
- specialised equipment supports related to a person's on-going functional impairment or which may be provided in the treatment of a medical condition.

How can the NDIS help people remain in the community?

The NDIS may fund modifications to make a participant's home accessible. It may also help participants to live independently with supports such as personal care to help with showering or dressing, or assistance preparing meals and cleaning.

Home care package fees

Until a younger person transfers to the NDIS, younger people receiving a home care package can continue to be asked to pay for their aged care.

The fee arrangements remain unchanged and are determined based on the younger person's date of entry into aged care.

What happens if the person isn't eligible for the NDIS?

Individuals not eligible for the NDIS may be helped by a Local Area Coordinator or Support Coordinator to make contact with providers in community care settings and discuss their needs where appropriate.

What to do next?

I'm already delivering a home care package to a younger person

When younger people are already receiving a home care package, an NDIS representative will call the consumer or their representative (if they have one) to determine their eligibility for the NDIS. If the NDIS is unable to contact the person via phone a letter and paper Access Request form will be sent to the person.

To help the Agency with getting in contact with the consumer, please ensure that their contact details (including phone numbers), and their representative's (if they have one) contact details (including phone numbers) are up to date. This can be done by asking the person or their representative to contact the Department of Human Services (DHS) on 1800 227 475.

To prepare the younger person receiving a home care package from you, please provide them with a copy of the factsheet 'younger people receiving a home care package' available on the Department of Health website.

What happens once their eligibility has been determined?

Participants and their families will discuss their goals with an NDIS representative as part of their planning conversation.

The participant's plan will include the supports funded under NDIS and those supports that are the responsibility of other parties.

What happens to their home care package if they are determined to be eligible to receive NDIS?

The intention is that they may move to the NDIS as soon as they have a plan. However, this may depend upon the termination provisions of their home care agreement. Even if they cannot move from their home care package immediately, they may be eligible to receive additional services through the NDIS.

Please note there will be some significant changes to the delivery of home care services from 27 February 2017. A home care package will be assigned to a consumer and funding for the home care package will also follow the consumer. This will provide more choice for the consumer in selecting their provider, as well as flexibility to change their provider if they wish to do so. The home care package will be portable for the consumer if they move to another location. You may wish to find out more about the home care reforms including information about unspent funds when a person leaves their home care package (before and after 27 February 2017) [here](#).

Do I have to become an NDIS provider?

You may need to become a registered NDIS provider if you wish to deliver services through the NDIS for eligible clients in your aged care service. More information on how to do this is available on the NDIS website at www.ndis.gov.au/providers/provider-toolkit.

By registering as an NDIS provider, you may be able to deliver services to eligible younger people through the NDIS.

Do I continue to claim through aged care online claiming?

While you are delivering home care package services, you will continue to claim the home care subsidy and supplements until you discharge them from your service. If the person is not eligible and they remain on a home care package, then you will continue to claim as normal.

Where can I go for more information?

NDIS

- Visit the NDIS website at www.ndis.gov.au.
- Contact the NDIS by using their [contact form](#).
- Call 1800 800 110* Monday to Friday, 9am to 5pm EST.

** 1800 calls are free from fixed lines; however calls from mobiles may be charged.*

Department of Health

- Visit the My Aged Care website at www.myagedcare.gov.au.
- Visit the Department of Health website at www.agedcare.health.gov.au.

For questions about responsibilities while a person remains in aged care, email agedcarefeesandpayments@health.gov.au.