What we’ll cover today

• An update on the 2013-14 changes

• What’s new for 2015
  • Consumer Directed Care in Home Care
  • My Aged Care changes

• Accessing Home and Community Care (HACC) Services

• Where to next?
Aged care changes currently in place

- My Aged Care website and call centre
- Home Care Packages Programme
- New supplements
- Australian Aged Care Quality Agency
- Aged Care Pricing Commissioner
Income testing in Home Care

• Consumers may be asked to pay a basic fee

• Some consumers may also be asked to pay an income-tested care fee.

• A fee estimator is available on the My Aged Care Website
Home Care - Safeguards

- Grandparenting Arrangements

- Caps on the amount of income tested fees
  - Full pensioners will not pay any income tested fees
  - Part pensioners pay up to $5,105.74 (per annum)
  - Self-funded retirees pay up to $10,211.48 (per annum)

- Financial Hardship Assistance
Means Testing in Residential Care

- Combined income and assets test conducted by DHS

- Determines the fees and therefore the Commonwealth Subsidy paid for each resident

- Fee estimator available on the My Aged Care Website
Residential Care changes

- Residential aged care providers publishing accommodation prices on *My Aged Care*

- Means testing arrangements and choice in accommodation payments
Residential Care Fees as of 1 July 2014

• Basic Fee
• Means Tested Care Fee
• Accommodation
• Extra Services Fee
• Additional Services Fee
Safeguards for residents

• Grandparenting arrangements

• Annual lifetime caps
  • Annual cap of $25,528.71
  • Lifetime cap of $61,268.92

• Safeguards on the family home

• Financial hardship assistance
Accommodation Costs

- Choice of payment method
  - Refundable Accommodation Deposit (RAD)
  - Daily Accommodation Payment (DAP)
  - Combination of both

- Fairer assessment of capacity to pay
Accommodation Prices

• Consumer protection and safeguards
  • Accommodation price cannot be more than the published price
  • Prices of $550,000 and over must be approved by the Aged Care Pricing Commissioner
  • Resident has 28 days after entering care to choose payment method

• Increased price transparency
  • Prices must be published on the My Aged Care website, provider websites and relevant printed materials.
The 2015 aged care changes

- Greater consumer choice and control through Consumer Directed Care (CDC) for Home Care Package Services
Home Care Packages and Consumer Directed Care (CDC)

• On 1 August 2013 - Introduced Home Care Packages Programme

• From 1 July 2015, **all** Home Care Packages will be offered on a CDC basis.

• Funding is increasing for the Home Care Packages Programme – $1.3 billion 2014-15 to $1.5 billion 2015-16
Making CDC work for you

• Consumers will have more choice and flexibility than they would have from existing care approaches.

• Aged care providers will be working collaboratively with clients.
CDC Transition

• National Aged Care Advocacy Line – 1800 700 600

• CDC Transition Hotline – 1800 138 225 or cdctransitions@dss.gov.au
Home Care Today is funded by the Australian Government Department of Social Services.
Home and Community Care (HACC) Services

- HACC provides basic support and maintenance for people still living at home.

- Services may include:
  - Domestic Assistance
  - Personal Care
  - Meals on Wheels
  - Support for Carers
  - Restorative Care
HACC Fees and Contact Details

- HACC clients contribute to the cost of support services
- People receiving HACC services protected by a ‘Fees Cap’
- Contact the Regional Assessment Service on 1300 785 415
Where to next for aged care?

As we look to the future, the aged care system will be guided by a number of fundamental principles including:

- a clear focus on consumer choice;
- support for informal carers;
- ensuring formal aged care is contestable and responsive; and
- ensuring the system is sustainable and affordable for all.
My Aged Care

The My Aged Care contact centre (1800 200 422) and website (www.myagedcare.gov.au) currently provide:

• information on aged care to consumers, family members and carers; and

• online fee estimators for pricing on Home Care Packages and aged care homes.
Thank you

Paul Purdy – Director, WA Aged Care
Department of Social Services