Younger people in residential aged care: NDIS eligibility meetings

This information sheet is for people under the age of 65 who are currently in residential care who may be eligible for the National Disability Insurance Scheme (NDIS).

As the NDIS rolls out in each region, younger people living in a residential aged care home, or their nominee, will receive a phone call from an NDIS representative to determine their eligibility.

Confirming eligibility for the NDIS

The National Disability Insurance Agency (NDIA) will contact the residential aged care home to arrange a meeting with any younger people they are caring for to discuss their eligibility to access the NDIS. The residential aged care home has been asked to assist the NDIA representative by:

- providing the NDIA staff member with contact details for your nominee (family member or guardian) if they have one
- arranging a suitable meeting time with you and your nominee
- ensuring that you are prepared for their meeting

Preparing for the NDIS eligibility meeting

You can prepare for your meeting with the NDIA representative by having the following information available:

- Evidence of your disability— please see the Accessing the NDIS factsheet which is available on the NDIS website for more information.

- A copy of your:
  - Accommodation agreement
  - Residential care agreement
  - Current letters about your aged care fees from the Department of Human Services (DHS)
  - Statement from your residential aged care home detailing your means-tested care fee and accommodation payments (if you have one).

Eligible for the NDIS

If you are eligible for the NDIS, you will discuss your goals with an NDIS representative. This discussion will help the NDIS representative develop your plan outlining what supports will be funded under the NDIS and may include a goal to explore living in the community.

If needed, you are able to remain with your current residential aged care provider.

If you remain living in your current residential aged care home, you will continue to receive your care and services through them and you will continue to pay your existing aged care fees and payments.
The NDIA may pay some of your aged care fees while you continue to live in your current residential aged care home, making it important that you have a copy of your aged care fees with you at your meeting. This also means that if you have paid an accommodation bond, refundable accommodation deposit (RAD) or refundable accommodation contribution (RAC), it will not be refunded to you while you remain living in the residential aged care home.

The additional care and supports that the NDIS will provide will be detailed during the plan development stage. Until the NDIS has developed your plan, it isn’t possible to determine what these additional supports may be.

**Residential aged care fees and payments**

While you remain in aged care, you may still be asked to pay fees to contribute to accommodation costs, living expenses and care services that are not funded under the NDIS.

**Post-1 July 2014**

If you entered care after 1 July 2014, you will continue to pay the same fees as you do now. However, the NDIS may pay some of these for you and will include these in your plan.

1. **Accommodation payments**

   The result of your combined income and assets assessment, when you first entered care, determined if you received assistance with your accommodation costs or if you needed to pay for your accommodation. This information, including how you decided to pay for your accommodation is outlined in your accommodation agreement.

   a. If you have paid for your accommodation as a lump sum:

      i. RAD or RAC, the NDIS **will not** assist you with this payment.

   b. If you pay for your accommodation as a daily payment:

      i. Daily Accommodation Contribution (DAC), the NDIS **will** assist you with this payment. You will find your current DAC amount on your most recent fees advice letter issued by the Department of Human Services (DHS).

      ii. Daily Accommodation Payment (DAP), the NDIS **will** assist you with part of this payment - up to the value of the maximum accommodation supplement your residential aged care home is eligible for. Your aged care provider may need to assist the NDIS with working this amount out.

         Note: the amount above the maximum accommodation supplement your service is eligible for is still payable by you and will not be covered in your NDIS plan.

   c. If you pay for your accommodation as a combination of a lump sum and a daily payment, the NDIS **will not** assist you with your lump sum payment but they **will** assist you with your daily payment (as above).
2. **Basic daily fee**

Everyone can be asked to pay this fee and you would have agreed to it when you entered into your residential care agreement. You will find your current fee amount on your most recent fees advice letter issued by DHS.

The NDIS will not assist you with this fee.

3. **Means-tested care fee**

The result of your combined income and assets assessment, when you first entered care, determined if you needed to pay this fee and should be included in your residential care agreement. You will find your current fee amount on your most recent fees advice letter issued by DHS.

The NDIS will assist you with this fee.

4. **Extra and additional service fees**

These fees may apply if you choose a higher standard of accommodation, meals or other care or services. Your residential aged care home can tell you what this amount is.

The NDIS will not assist you with this fee.

The NDIS representative will discuss how they will pay these aged care fees with you when they develop your plan.

**Pre-1 July 2014**

If you were in care before 1 July 2014, you will continue to pay the same fees as you do now. However, the NDIS may pay some of these for you and will include these in your plan.

1. **Accommodation bond or charge**

The result of your asset test assessment and your level of care, when you first entered care, determined if you needed to pay for your accommodation.

   a. Accommodation Bond, the NDIS will not assist you with this payment.
   b. Accommodation Charge, the NDIS will assist you with this payment. You can find your agreed charge amount in your accommodation charge agreement or your residential aged care home can tell you what this amount is.

2. **Basic daily fee**

Everyone can be asked to pay this fee and you would have agreed to it when you entered into your residential care agreement. You will find your current fee amount on your most recent fees advice letter issued by DHS.

The NDIS will not assist you with this fee.

3. **Income tested fee**

The result of your income test assessment, when you first entered care, determined if you needed to pay this fee and should be included in your residential care agreement. You will find your current fee amount on your most recent fees advice letter issued by DHS.

The NDIS will assist you with this fee.
4. Extra and additional service fees

These fees may apply if you choose a higher standard of accommodation, meals or other care or services. Your residential aged care home can tell you what this amount is.

The NDIS will not assist you with this fee.

The NDIS representative will discuss how they will pay these aged care fees with you when they develop your plan.

What if I can’t find my fee advice letter?

You can contact the Department of Human Services (DHS) on 1800 227 475 and ask them to send you a copy.

DHS will have also sent this information to your residential aged care home for their records. This means that your residential aged care home may also be able to give you this information.

Where can I go for more information?

NDIS

- Visit the NDIS website
- Contact the NDIS by using their contact form.
- Call 1800 800 110* Monday to Friday, 9am to 5pm EST.
- For people with hearing or speech loss:
  - TTY: 1800 555 677
  - Speak and Listen: 1800 555 727
- For people who need help with English: TIS: 131 450

* 1800 calls are free from fixed lines; however calls from mobiles may be charged.

Download the factsheet:

- Supports the NDIS will fund for younger participants in residential aged care

Department of Health

- Visit the Department of Health website
- Visit the My Aged Care website

Download the factsheets:

- Younger people in residential aged care

For questions about responsibilities while a person remains in aged care, email agedcarefeesandpayments@health.gov.au.