



Commonwealth Home Support Programme – for consumers

The new Commonwealth Home Support Programme (CHSP) starts from 1 July 2015 and will make it easier to access and receive aged care services and support in your own home.

Who is the CHSP for?

The new CHSP will be the entry level of Australia's aged care system for people aged 65 years and over (or 50 years and over for Aboriginal and Torres Strait Islander people) who need support to remain living independently at home. Carers of these clients will also benefit from services provided through the CHSP.

CHSP clients will be able to access a wide range of CHSP services to support them to stay independent at home. It will fund the delivery of services such as planned respite, delivered meals and domestic assistance.

How can I access the CHSP?

The new CHSP will be easy to access—from 1 July 2015, simply contact My Aged Care for an assessment.

You can contact My Aged Care on **1800 200 422** or visit the [My Aged Care website](#).

Existing clients

The CHSP will combine the following programs:

- Commonwealth HACC Program
- National Respite for Carers Program
- Day Therapy Centres Program
- Assistance with Care and Housing for the Aged Program

If you already receive services under one or more of these programs, you will continue to receive the same level of support as you do now under the CHSP.

CHSP fees policy

There are currently different arrangements for fees across states and territories for home support services. The CHSP will introduce a national fees policy to address this and to improve the sustainability of the programme. Older people will be asked to contribute to the cost of care, if they can afford to do so. The fees policy will include appropriate safeguards for those least able to contribute to the cost of their care.

A draft fees policy will be available on [our website](#) early in 2015. We encourage you to read the policy and provide your feedback.

More information about the CHSP

For more information about the CHSP, frequently asked questions and information sheets visit [our website](#).

Victoria and Western Australia

If you live in Victoria or Western Australia and receive services under the following programs, you will have access to the CHSP.

- National Respite for Carers Program
- Day Therapy Centres Program
- Assistance with Care and Housing for the Aged Program

If you receive services under the HACC Program in either Victoria or Western Australia, you will not be affected by the implementation of the CHSP at this point in time and can continue to access HACC services in those two states.